<https://support.squarespace.com/hc/en-us/articles/205815408-Clearing-your-browser-s-cache>

# Clearing your browser's cache

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Your cache is where your web browser saves tiny files onto your computer when you visit a site. This means the next time you view that site, it'll load faster. However, sometimes a web browser will load old content that was cached (saved) rather than the new files you want to view. Clearing your cache improves your browser function and allows sites to display content from the ground up.

This guide explains how to clear your cache in our supported browsers. If you contact Squarespace Customer Care about certain issues, we may recommend this process as a solution.

## Chrome[[top]](https://support.squarespace.com/hc/en-us/articles/205815408-Clearing-your-browser-s-cache" \l "top)

### Windows

1. Click the **menu**icon in the top-right corner.
2. Select **History and Recent Tabs.**
3. Select **History.**
4. Click **Clear browsing data.**
5. Set **Obliterate the following items from** to **the beginning of time**.
6. Check **Cached images and files.**
7. Click **Clear browsing data.**
8. Close and restart Chrome for the clearing to take full effect.

### Mac

1. Click **Chrome.**
2. Select **Clear Browsing Data.**
3. Set **Obliterate the following items from** to **the beginning of time**.
4. Check **Cached images and files**.
5. Click **Clear browsing data**.
6. Close and restart Chrome for the clearing to take full effect.

For more help with clearing Chrome's cache, visit [Google's documentation](https://support.google.com/chrome/answer/95582?hl=en).

## Firefox[[top]](https://support.squarespace.com/hc/en-us/articles/205815408-Clearing-your-browser-s-cache" \l "top)

### Windows

1. Click the menu icon in the top-right corner.
2. Select **Select Options**.
3. Click the **Advanced** icon, then click **Network**.
4. Under **Cached Web Content** click **Clear Now**.
5. Close and restart Firefox for the clearing to take full effect.

### Mac

1. Click the menu icon in the top-right corner.
2. Select **Preferences**.
3. Click the **Advanced** icon, then click **Network**.
4. Under **Cached Web Content** click **Clear Now**.
5. Close and restart Firefox for the clearing to take full effect.

For more help with clearing Firefox's cache, visit [Mozilla's documentation](https://support.mozilla.org/en-US/kb/how-clear-firefox-cache).

## Safari[[top]](https://support.squarespace.com/hc/en-us/articles/205815408-Clearing-your-browser-s-cache" \l "top)

1. Click **Safari.**
2. Select **Preferences.**
3. In the **Privacy**tab, click **Remove All Website Data**.
4. Close and restart Safari for the clearing to take full effect.

## Internet Explorer (10 & 11)[[top]](https://support.squarespace.com/hc/en-us/articles/205815408-Clearing-your-browser-s-cache" \l "top)

1. Click the **gear cog**icon in the upper-right corner.
2. Select **Safety,**and then click **Delete browsing history.**
3. Uncheck **Preserve Favorites website data.**
4. Check **Temporary Internet files and website files**and **Cookies and website data.**
5. Click **Delete.**
6. Close and restart Internet Explorer for the clearing to take full effect.

For more help with clearing Internet Explorer's cache, visit [Microsoft's documentation](http://windows.microsoft.com/en-us/windows/answers?tId=45466e74-d462-46a5-95c9-b54a840f3963).

## Safari for iOS[[top]](https://support.squarespace.com/hc/en-us/articles/205815408-Clearing-your-browser-s-cache" \l "top)

1. From the **Home** screen, open the **Settings App**.
2. Open **Safari** settings.
3. Swipe to the bottom of the menu and tap **Advanced**.
4. Tap **Website Data**.
5. Swipe to the bottom of the menu and tap **Remove all Website Data**.

## Chrome for iOS[[top]](https://support.squarespace.com/hc/en-us/articles/205815408-Clearing-your-browser-s-cache" \l "top)

1. From the Chrome app, tap the **Menu** icon
2. Tap **Settings**.
3. Tap **Privacy**.
4. Tap **Clear Cache** and **Clear Cookies, Site Data**.

## Chrome for Android[[top]](https://support.squarespace.com/hc/en-us/articles/205815408-Clearing-your-browser-s-cache#top)

1. From the Chrome app, tap the device's **Menu** button
2. Tap **Settings**.
3. Tap **Privacy**.
4. Tap **Clear Browsing Data**.
5. Check the **Clear the cache** and **Clear cookies, site data options**
6. Tap **Clear**.